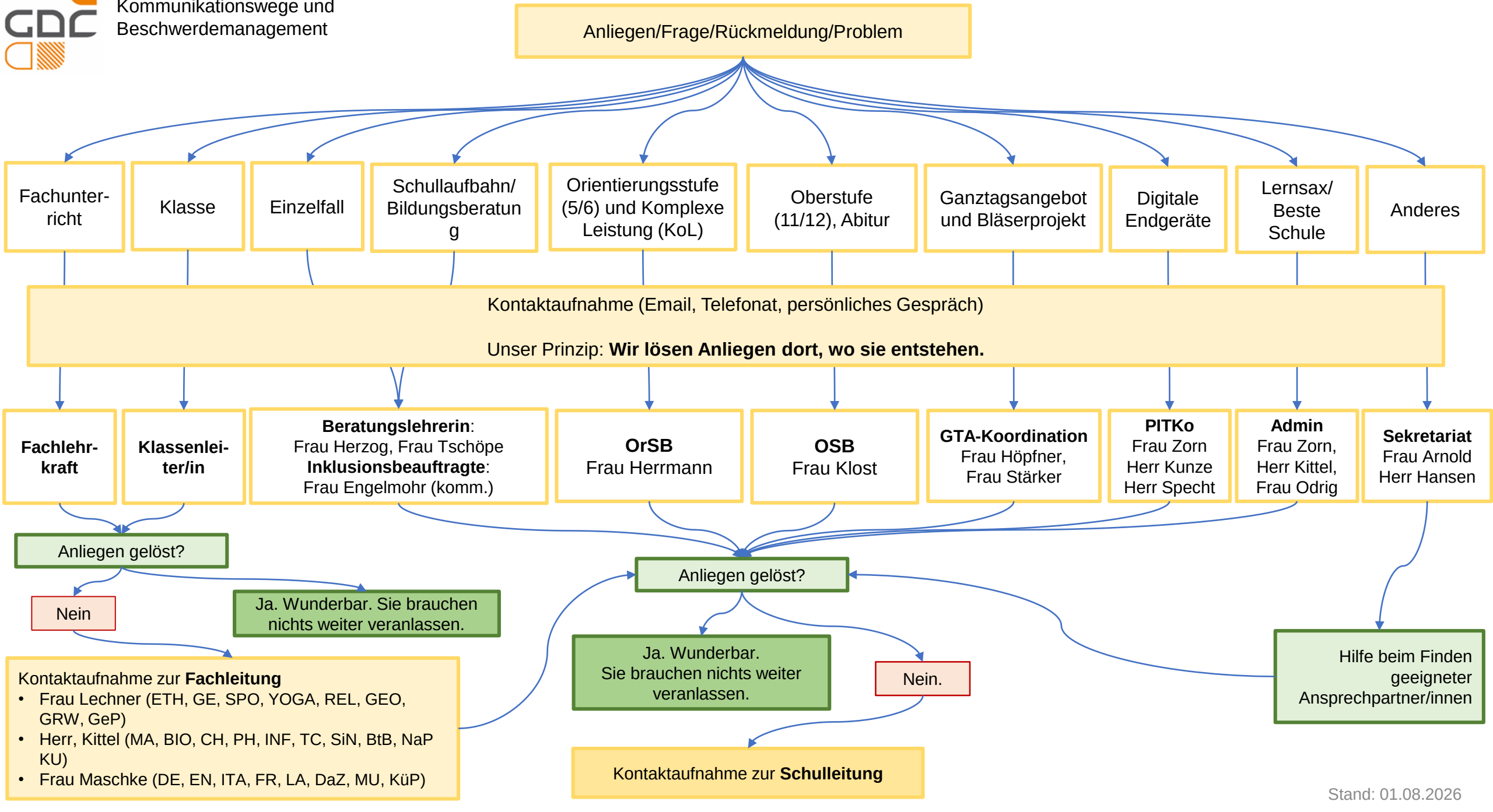
# Kommunikationswege und Beschwerdemanagement




Stand: 01.08.2026